handi call

Functions endorsed by Handi Technologies in this manual have been highlighted

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Important:
Due to external factors, all GPS devices have limited accuracy. The position provided by this device is for reference only.
There may be delays caused by telecom operators in certain circumstances. We do not assume any responsibility for any loss caused by this.
This tracker has version A and B based on frequency band combinations. Please confirm the band with your local SIM providers before use.

Main features:
4G LTE+3G WCDMA+2G GSM networks
GPS + LBS + WIFI tracking ways
Health management with Pill Reminder & Step Counter
SOS urgent call for help
Waterproof IP67
1.3′ LCD HD screen (240*240pdi)
Web platform / Phone App / SMS for GPS location
2-megapixel HD camera
Talking clock
Low battery alarm
Ringtone to find the pendant/anti loss

Product specification：Version A bands combination:
4G-FDD： Band 1/2/3/5/7/8
4G-TDD ： Band 38/39/40/41
3G-WCDMA：Band 1/2/5/8
2G-GSM ： Band 2/3/5/8

Version B bands combination:
4G-FDD：Band 1/2/3/4/5/7/8/12/20/28A
3G-WCDMA：Band 1/2/5/8
2G-GSM：Band 2/3/5/8

GPS locating time:
30sec with cold boot (open sky)
29sec with warm boot (open sky)
5sec with hot boot (open sky)

GPS positioning accuracy：5-15m (open sky)
WIFI positioning accuracy：15-100m(Under WIFI range)
Working temperature：-20℃ ~ +70℃
Working humidity：5% ~ 95% RH
Host size：59(L)*45.3(W)*16(H)mm
Host Net weight: 41g
Battery: 600mAh

Accessories:
1x GPS Tracker device
1x Screwdriver.
1x Lanyard
1x Spare screw
1x USB charging cable
1x User manual
1x Sim Card Ejector Pin

Step 1: SIM card
The pendant requires a Nano SIM card. Activate the SIM card's Cellular data plan and Caller ID display function. (Tracking consumes data, making phone calls requires credit.)

Step 2: SIM card installation and power ON
Ensure the pendant is powered OFF before inserting a SIM card. Open the SIM slot with the screwdriver and insert the SIM card into

the slot. according to the direction shown in the image.
To make the device waterproof, install the SIM slot cover with screws as shown in the image.

Step 3: GPS Tracking pendant details:

Please use the magnet charger to charge the pendant.
Press the power button for 5 to 7 seconds to turn ON. The screen will light up with ringtone.

Status instructions:
When the screen lights up it displays the GSM signal, battery, date, time and pendant status as shown below.

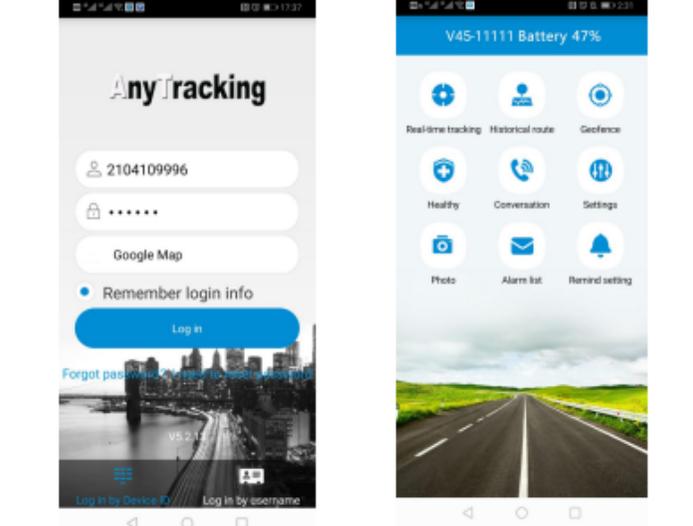| 4G	4G Network	◉	GPS position OK
E	3G Network	◈	WIFI connection OK
G	2G Network	📶	Network signal
⊿	No Network	🔋	Battery level
ⓘ	No SIM card	⏰	Alarm clock remind

Step 4：Install APP by tracker Guardian
The App can be installed by scanning the QR code in this user manual or downloaded from the App Store or Google Play by searching "Anytracking". Web platform: www.gps123.org; Same login as the App.

Step 5: Login to the App
Login to the App with the 10 digit ID No. on the back of the pendant. **The default password is 123456**. (To monitor more pendants one time, please contact the seller for a user account.)

Step 6: Location check
Real time tracking and interval for uploading:
Display the last GPS location of the pendant. For the

most recent location, press the "Single-refresh" button on the map, upper right corner. Press the "interval for uploading" and choose different interval times.

Historical route: Display the historical route in the

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last 90 days. You can choose whether to filter out LBS location data. (note: LBS shows the location data indoors, the accuracy is not as accurate.)

Geo-fence: Includes GPS-fence and WIFI fence.
GPS-fence: when the device enters into or exits the GPS-fence, the App will notify you. (note: we suggest the radius of GPS-fence over 300 meters to reduce false alerts.)
WIFI-fence: You can choose 2 WIFI hotpots as safe zones, when the device leaves safe WIFI zones, the App will notify you.
Health:
Health Step: Turn this on from both the App and pendant Settings to view wearer's step count.
Pill Alarm: Set medicine reminders.
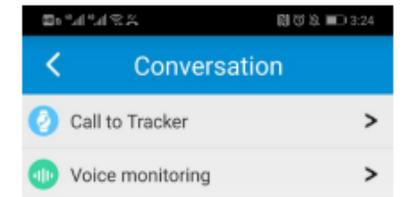Sedentary reminder: Set long-time sitting reminder time period in App.
Conversation:
Call to Tracker: Calls the pendant number when the button is pressed (This function

works after entering "Device phone number" in the section "About the device".)
Voice monitoring: Request a one-way call from the pendant to the monitoring phone to monitor audio around the pendant.

Settings: All settings can be changed when the App shows the device is online.
About the device: Check and edit the pendant's information.
Change password: Change App and Web platform's password.
Main monitoring number: Set a phone number used for command sending and SMS alerts receiving.
Set SOS number: These 3 numbers will be used for SOS calls, when the pendant user is in an emergency, they can press the SOS button and the tracker will call these 3 SOS numbers. If no one answers, the tracker will call them twice cyclically.

Phonebook: Set a maximum of 15 phone numbers as a white list in 'Phonebook'. Calls from numbers not in this white list will be rejected by the pendant.
SMS alert switch: Turn this setting ON to enable the pendant to send SMS alerts to the main monitoring number.
Scene mode: Set the ringtone of pendant's incoming call, pill reminder, alarm clock, etc.
There are four modes: Ringtone reminder, vibration reminder, ring & vibration reminder and no reminder.

Answer mode:
Auto-answer: Any numbers in the white list that dial the pendant number, after two rings, the pendant will auto answer calls so the pendant user can talk to the caller.
Push to answer: Any numbers in the white list call the pendant number. The pendant user can press the button on the pendant to pick up the incoming call and talk to the caller.

Clock alarm: Set three different alarm modes.

Find device: After the command is sent, the pendant will sound a ringtone to guide the guardian to find the pendant and the wearer quickly.
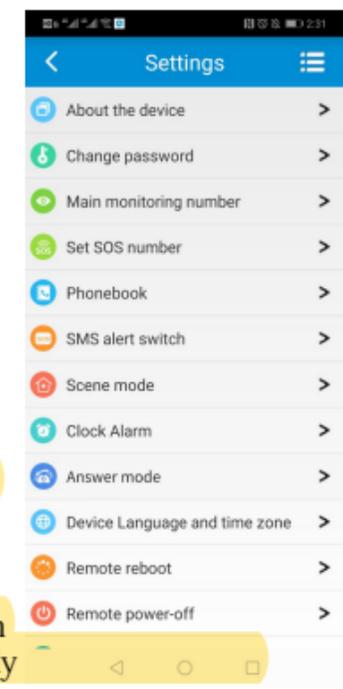**Device Language and time zone:** Set pendant SMS alerts language and time zone. Options are Chinese and English; default time zone is +8.
Remote reboot: Reboot the pendant.
Remote power-OFF:
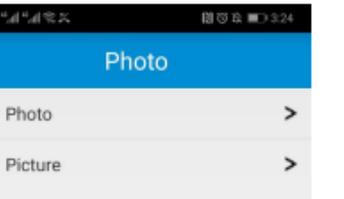Power-OFF the pendant remotely. (The pendant can be only turned ON manually Please use with caution)
Factory-Reset: Set the pendant to factory settings.

Photo: The pendant will take photos at your command via the App.
Picture: Check photos taken when SOS alert was triggered and/or taken by the App command.

Step 7: Operation of the GPS pendant:
Calling
SOS urgent help: Press the pendant SOS button for 3-5 seconds, the pendant will call the SOS numbers set in the App until someone picks up the call. Otherwise, the pendant will call all numbers twice cyclically. Once SOS triggered, the pendant will take a photo of its surroundings and send it to the App for the guardian to check.
Picking up a call:
Press & answer: When a call comes in, the screen will light up with ringtone and vibration.
The pendant can pick up the call after pressing the button once or end the call by pressing it twice quickly

Auto-answer: After two ringtones, the pendant will pick up the incoming call automatically. Press the button once to end the call.

Step 8: Power off the pendant
When no SIM card is inserted in the pendant, press the power button for 5 to 7 seconds until the ringtone sounds to power it OFF.
Please make sure the pendant SIM card has caller ID display service.
When a SIM card is inside and has network signal, to avoid third party operation the pendant can be powered OFF only via the App Settings.

FAQ:
Q: After inserting the SIM card, I get an SMS reply which says "Not enabled" on the platform and App.
A: Please check the SIM card has a LTE data plan.
Q: Device status is online, but it shows "Wait for the device responses" when I change settings in the App.
A:
The device SIM signal is bad;
The device is busy with another process. Please wait and try again.

Q: When calling the pendant, it states the number is busy.
A:
Please check if the calling number was set in the App's "Phonebook". To ensure the pendant user's safety, only numbers in the "Phonebook" can make calls to the pendant.
Please set main monitoring number first by sending the below command from your own phone to the pendant SIM number:
pw,123456,center,your own phone number#
After a reply, send below command to set APN into the pendant.
The command is: apn,apndata,user,password,MCC MNC code#
If the username and password are blank, please send the command only keeping the commas as below:
apn,apndata,,,MCC & MNC code#
(Note: The yellow parts are different for different SIM providers. There should be no spaces in the command and all letters shall be in lowercase in English.)
Q: Sometimes the WIFI fence shows no notification.
A:
The tracker pendant doesn't support 5G WIFI. For Android phones, please choose 2.4G WIFI hotspot as WIFI fence;

shows "Not enabled "or "Offline".
A: The SIM card's APN data settings need to be configured. Find out your pendant SIM card's APN name, APN user name, password, MCC and MNC codes before making the changes below:
Please set main monitoring number first by sending the below command from your own phone to the pendant SIM number:
pw,123456,center,your own phone number#
After a reply, send below command to set APN into the pendant.
The command is: apn,apndata,user,password,MCC MNC code#
If the username and password are blank, please send the command only keeping the commas as below:
apn,apndata,,,MCC & MNC code#
(Note: The yellow parts are different for different SIM providers. There should be no spaces in the command and all letters shall be in lowercase in English.)
Q: Sometimes the WIFI fence shows no notification.
A:
The tracker pendant doesn't support 5G WIFI. For Android phones, please choose 2.4G WIFI hotspot as WIFI fence;

iOS phones will by default choose WIFI for Android phones, please choose 2.4G WIFI hotspot as WIFI fence;
b. iOS phones will choose WIFI for geofences. If your phone connecting WIFI is 5G, do not set WIFI geofence to avoid false alarm or no alarm situation.

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